



WE ARE WITH YOU



# Strategic Plan

# 2019 — 2023



## Vision

We are with you

## Mission Statement

Taldumande supports, encourages and empowers vulnerable children, young people and their families through crisis response, residential care and specialised case work



# Values

## **Safety**

We are committed to protecting the safety and health of our clients, staff and community

## **Respect**

We believe that all individuals have the right to be supported in a way that maintains privacy, dignity and self determination

## **Excellence**

We continue to strive as an organisation by delivering innovative, quality services and outcomes to both our clients and the community

## **Inclusivity**

Taldumande prides itself on embracing diversity and celebrating all walks of life

## **Integrity**

Being trustworthy, reliable and responsible for our actions is key to our success

## **Resilience**

Building a strong and independent youth who can bounce back despite the obstacles in front of them

## **Understanding**

Providing quality services where understanding, compassion and empathy are at the centre









# Strategic Plan

## Youth, Family and Outcome Focused Services

Continue to provide high quality services which are both evidence-based and innovative with young people and families remaining at the core of our business.

Strengthen and grow our research, data and outcome capabilities to increase positive outcomes and create opportunities for growth.

## External Relations, Profile and Influence

Increase capability to work effectively with external partners, raising our profile, funding and level of influence.

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## People and Culture

Build on the capacity of our workforce to achieve the best outcomes for young people and their families. Create an organisational culture that enables staff to strive for excellence in their field of professional practice.

## Growth and Sustainability

Continue to grow our operations and financial capacity as an organisation. Consolidate and expand on our 3 pillars of funding (Government, Corporate and Community), pursuing opportunities that are in line with the organisation's Mission and Values. Strengthen Taldumande Youth Service's capabilities and long-term sustainability.





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## Contact Us



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